

ABOUT FAMILY SERVICE

For nearly 70 years, Family Service Association of Bucks County (Family Service) has been a 501(c)(3) non-profit leader in providing vital human and social service programs to children & families throughout Bucks County, in ways that are innovative, inclusive and dynamic. Our programs and services treat mental health issues, reduce substance use; prevent suicide; shelter, feed & seek permanent housing for the homeless; improve parenting; reunite families, prepare children & teens for the future & improve the quality of life for those living with HIV/AIDS. We draw on our experience to develop programs that meet emerging needs.

MISSION

We listen, care and help. Every day.

VISION

A community where anyone can achieve their full potential.

Family Service Association 4 Cornerstone Drive Langhorne, PA 19047

www.fsabc.org 215.757.6916 fsabc@fsabc.org

2021-22 BOARD OF DIRECTORS

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CHIEF EXECUTIVE OFFICER

Julie Dees, MBA, LPC

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A Message from dership Leadership









Julie Dees Chief Executive Officer

Dear Friends,

In the past year, Family Service has served more than 50,000 of our neighbors in need, being there to listen, care and help. Every day. The success of our programs is only possible because of dedicated donors like you, and we are grateful for all that you continue to do, in support of our mission and vision.

While we are hopeful that we never see anything like the pandemic again, we have learned a great deal from our recent challenges. What we have discovered, is that we are now stronger and more committed to our mission than ever before. That said, there is so much more which needs to be done. The 'collateral damage' from COVID-19 is extensive. Many people continue to struggle with mental health issues and substance misuse. Families and individuals who previously had no financial concerns, are now faced with the frightening realities of poverty, hunger and homelessness. Sadly, many of those who are directly affected by these crises are our children and youth, and the supporting statistics are unprecedented, not only in Bucks County, but across the nation.

Now more than ever, Family Service is determined to broaden the scope of our assistance to those who need us. Through the launch of innovative programs and services, increased staff training opportunities, diversity and inclusion initiatives, as well as groundbreaking partnerships, our agency is poised to move forward with steadfast passion.

As CEO and on behalf of the Board of Directors, we would like to thank you for your contributions to Family Service in the past year. Benefactors like you are the driving force behind our success, and your partnership helps ensure that we will continue to provide the level of service that the community has come to expect.

Thank you for your unwavering support.

Sincerely,

Julie Dees, MBA, LPC Chief Executive Officer Deborah Van Aken President, Board of Directors

D. L. Lat

Supporting More of our Neighbors than Ever Before



FY 2021-22

Total Family Service Clients Served – 50,827

Call Center - 23,920 combined calls answered by Contact Help Line and the Suicide Prevention Life Line

Outpatient Behavioral Health Services - 2,171 clients served

Food Pantry -4300 individuals and 1,300 families served

Shelter - 373 people served

Teen Center - 39 supported

PFSA - 32 individuals served

Nurturing Parents Program- 54 individuals and 43 families served

Parents as Teachers – 160 individuals and 114 families served

LINKS Program – 26 individuals and 18 families served

Highway Safety- 743

HOPWA – 33 households (people who qualified for housing) with 46 individuals benefiting from the service

Housing Link -18,641

Volunteers - 170

Grant Funding - \$4,789,313

HAP/ARTAS - 163









Programs and Services

MENTAL HEALTH & WELLNESS

Blended Case Management

Support and connections to resources for people with a mental health disorder or co-occurring mental health and substance use disorders

Outpatient Counseling

Individual group and family therapy for children, families, adults, and couples

Nurse Navigator Program

Nursing services to address physical and mental health problems to improve overall health and long term outcomes

Psychiatry

Psychiatric evaluations followed by regularly scheduled medication checks for individuals of all ages

School-Based Counseling

Outpatient counseling for children directly in their school environment

Specialized Groups

Moral Reconation Therapy, Trauma Recovery and Empowerment Model (TREM), Co-Occurring Disorder groups

Teen Center

A confidential place where teens can talk about problems and get support from caring professionals and peers who are going through similar struggles

SUBSTANCE USE & RECOVERY

Forensic and DUI Program

Court Reporting Network (CRN) evaluations, assessment, highway safety school, and therapy for those who have committed a DUI offense

Intensive Outpatient Drug and Alcohol Program

Individualized, strengths-based, trauma informed treatment for people with substance use disorders

Opioid Use Disorder Center of Excellence

Community-based certified recovery and case management services to connect people with a history of or current opioid and other substance use to needed treatment and resources

FAMILY STRENGTHENING

Families in Recovery

Group sessions to help parents with substance use disorders learn healthy coping and parenting skills while balancing the needs of their recovery

Family Center

Education and case management services designed to strengthen parenting skills, relationships and connect families with vital community resources

Food & Pet Pantry

Healthy food (removed) for those in Bucks County who are experiencing food insecurity

LINKS Family Reunification

Education and support services to promote reunification of parents and their children who are in foster care

Nurturing Parenting

Prevention education program designed to empower individuals and families with new knowledge, beliefs, strategies and skills to promote positive and healthy lifestyle choices.

Programs and Services



Parenting Together

Co-parenting classes for parents experiencing communication problems following divorce or other conflicts

Parent Support Group

Weekly meetings to improve family relationships and make positive family changes

Parents as Teachers

Early childhood services that assist with parenting, promote child health and development, and prevent child abuse

HOMELESS SERVICES

Bucks County Emergency Homeless Shelter

A safe, stable temporary residence for individuals and families who have lost housing

Bucks County Housing Link (1.800.810.4434)

Single point of entry for those experiencing a housing crisis

Street Medicine

Mobile unit operated by a nurse and case manager to treat, educate and support the unsheltered homeless of Bucks County.

HIV/AIDS SERVICES

Bucks Villa

A group home in New Hope, PA for people who are HIV positive or living with AIDS

HIV/AIDS Program (HAP)

Case management, prevention education, linkage to medical care and support services to improve the quality of life for people living with HIV/AIDS

Housing Opportunities for Persons with AIDS (HOPWA)

A Federally supported program that helps people with HIV/AIDS find and maintain stable housing

SUICIDE PREVENTION

988 National Suicide Prevention Lifeline

A 24-hour, confidential 3-digit suicide prevention hotline available to anyone experiencing suicidal crisis or emotional distress.

Contact Helpline (215.355.6000)

Confidential telephone services for individuals who are contemplating suicide, struggling with life's challenges or in need of someone to listen

Guardianship for Adults

A team that makes medical and personal care decisions for incapacitated adults



Connecting with Families in the Community

The last time Family Service hosted Family Fest, was in 2019, prior to the COVID-19 pandemic. That is, until June 2021, when the highly-anticipated annual community event made its triumphant return at Bristol Municipal Park, in Bristol, Pa. Coordinated by Family Service and Bucks County Children & Youth Social Services Agency, Family Fest was a welcome opportunity for more than 600 people (the most ever) to enjoy a beautiful evening, featuring free food, family-friendly activities, lawn games, giveaways, a deejay and more. There were also over 30 community resources and vendors on-site, to provide valuable information and educational materials about their services.

Family Service is grateful to all of the staff and volunteers from our agency, as well as Bucks County Children & Youth Social Services Agency. Without their dedication and support, we could have never made this happen. We are also delighted that so many vendors connected with us. The outpouring of positivity was absolutely overwhelming!





Feeding our Neighbors and Pets in Need









Since opening, the Family Service Food Pantry has assisted thousands of households in combatting hunger. However, in many cases – particularly during the COVID-19 pandemic, many previously stable families found themselves in the unfamiliar and frightening situation of experiencing hunger – and several of these families had pets who were also living with very limited nutrition. In response to this troubling situation, the Family Service Pet Pantry was established.

The Pet Pantry opened its doors in February 2021, and has since collected more than 1,000 bags and cans of pet food, essential supplies such as bedding, kitty litter, leashes and collars for affected pets, as well as given their families peace of mind in knowing that Family Service cares.

Much like the Food Pantry, the Pet Pantry operates on donations. Several pet-friendly benefit events and donation bins at local businesses have generated success; and additional calls to action are planned in the coming year. The events have brought generous animal-lovers, many with their pets in tow, and helped stock our shelves with pet food and essential items. Donors can also make an online contribution to the Pantry's Chewy Wish List or a monetary gift that allows Family Service staff to purchase food and provisional necessities as required. The colorful bins have recently been placed in local pet stores, and we expect to see further generosity at these locations.



Sheltering and Empowering the Homeless

Many eight-year-olds enjoy technology. In fact, some parents might argue that they enjoy it too much. Teddy Tendler of Yardley, Pa. (right) is no exception. She has many interests and hobbies, which are similar to her peers. She enjoys gaming, playing outside and of course, fundraising for technological equipment, and donating it to her local homeless shelter. While running a social media campaign that brought Family Service Homeless Shelter residents six laptops, six sets of headphones, a printer, paper and ink, sounds like a tremendous undertaking for a young child, anybody who meets Teddy understands the reason for her success within the first minute.

"I chose this project because I love technology and I love helping others, it just makes my heart warm," said Tendler. "I wanted kids who didn't have computers, to be able to play the same online educational games that I get to at school." She launched her Facebook campaign during the last week of April, as a service project for her Hebrew School, and in less than two months, Teddy, along with her parents, Jared and Corey, presented the items of her success to grateful Shelter staff members at the Levittown, Pa. facility.

In recognition of her donation, Teddy was featured as a "Hometown Hero," in a segment on 6ABC Action News, received vast statewide print media attention, and was recently honored by Family Service during the 2022 Golf Outing with the Susan N. Altomari Champion for Youth Award.





Caring for the Unsheltered Homeless







The Bucks County Emergency Homeless Shelter supports as many as 500 Bucks County families and individuals each year, but there is another population of nearly 100 people who, for various reasons, choose not to enter the Shelter, living outdoors in the elements year-round. They are known as the 'street homeless,' and their mortality rate is significantly higher than those who opt for the Shelter. In response to their critical needs, Family Service launched its long-anticipated Street Medicine Program earlier this year.

Made possible by a grant through the County, as well as a fully-equipped van supplied by St. Mary Medical Center, the program is driven by a Family Service registered nurse and a case manager, who spend the day making site visits to encampments, those living in their vehicles or in the actual streets and alleys of Bucks County. Often they have a medical condition that is coupled with a mental illness or substance misuse issue. It is the role of the nurse and case manager to treat any immediate health-related while also offering educational materials and essential items. If necessary, or requested by the individual, a referral can also be made for mental health counseling or substance misuse treatment.

In June, Street Medicine hosted its first Health Clinic at the Shelter, behind which there is an encampment. More than 30 homeless attendees were provided with food, hygiene products, medical treatment and wellness education. The event was graciously supported by our friends at Savage Sisters and Never Surrender Hope.



Treating Substance Use Disorders

Statistics show that there is a growing opioid and fentanyl crisis across the nation, and Bucks County is not immune to this danger. Our Opioid Use Disorder Center of Excellence (COE) is committed to ensuring that Family Service remains proactive, in terms of combatting this plague.

Last spring, in an effort to cast a spotlight on opioid misuse and addiction, COE welcomed nationally-renowned Savage Sisters Recovery, Inc. from Philadelphia, to share a presentation about opioid and fentanyl awareness for our staff, and provide training in how to respond to an overdose through harm reduction and other tactics. The workshop was highly educational and informative, yet just as compelling as the seminar, was the sensational redemption story shared by their Executive Director, Sarah Laurel (right).

Just over a decade ago, Laurel enjoyed a successful career as an account executive. She was a homeowner and proud parent. Upon experiencing a seemingly minor work-related injury that required surgery, she was prescribed opioids to help with the pain during her recovery. That prescription led to the derailment of life as she knew it. In the years that followed, she developed a serious opioid addiction, which involved her overdosing more than two dozen times (often requiring Narcan to revive her), and 30 visits to treatment facilities. She lost everything. Then she made a comeback.

Inspired and determined to help others who had fallen into her previous situation, Laurel established Savage Sisters Recovery, Inc. Through sobriety, she has rebuilt her life, career and family. She and her team spend much of their time in Philadelphia, supporting and housing those who are dealing with substance misuse and addiction, frequently saving lives through the use of harm reduction techniques, including Narcan, and wisdom gained through the adversity of her own experiences.







Financial Summary FY 21-22









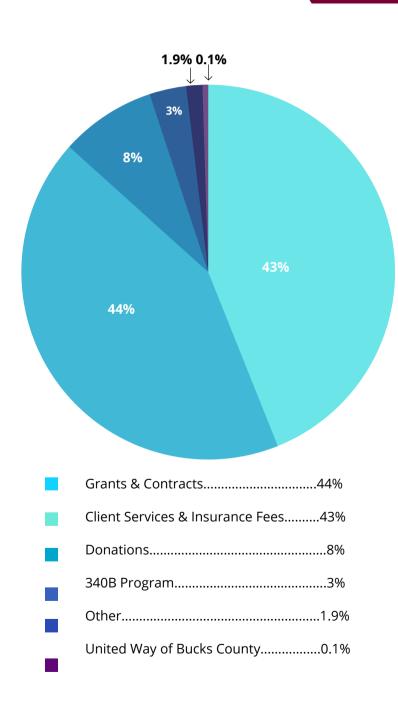


Family Service remains well-positioned to serve individuals and families for many years to come. We are proud to say that more than \$0.87 of every dollar goes directly to client services.



Financial Summary FY 21-22

Revenue



Financial Summary FY 21-22

1%



Expenses

2% 11% 23% 7%	37% 10%
Mental Health 8	& Wellness37%
Homeless Servi	ces23%
HIV/AIDS Service	es11%
Substance Use	& Recovery10%
Family Strength	ening7%
Development 8	Funding5%

Suicide Prevention......4%

General Agency......2%

Support for Older Adults......1%



Grants and Contracts FY 21-22

AIDS Activities Coordinating Office

Archdiocese of Philadelphia

BB&T

Bucks County Correctional Facility

Bensalem Township

Bensalem Township Community Development Block Grant

Bristol Township

Bristol Township Community Development Block Grant

Bucks County Area Agency on Aging

Bucks County Behavioral Health System

Bucks County Children and Youth Social Services Agency

Bucks County Community Development Block Grant

Bucks County Department of Housing and Community Development

Bucks County Department of Human Services

Bucks County Department of Mental Health/Developmental Programs

Bucks County Division of Housing and Community Services

Bucks County Drug and Alcohol Commission

Bucks County Housing Authority

Bucks County Human Services

Bucks County Opportunity Council

Bucks County Redevelopment Authority

Bucks County Suicide Prevention Task Force

Children's Trust Fund

City of Philadelphia/Office of Housing and Community Development

Early Learning Resource Center Region 16

Foundations Community Partnership

Grundy Foundation

Janssen Pharmaceutical

M & T Charitable Foundation

Magellan

National Suicide Prevention Lifeline

Neshaminy Pharmacy - 340B

Network of Victim Assistance (NOVA)

PECO/Exelon Foundation

Penn Medicine

Pennsylvania Department of Community and Economic Development

Pennsylvania Department of Human Services - Office of Budget

Pennsylvania Department of Human Services, Office of Child Development and Early Learning

Pennsylvania Family Support Alliance (Keep)

Pennsylvania Housing Affordability and Rehabilitation Enhancement Fund

Pennsylvania Housing Finance Agency - Home4Good

Philadelphia Foundation

St. Mary Medical Center Mission Committee

TD Bank Foundation

The Pew Charitable Trusts

Thomas Jefferson University

Today Inc.

U.S. Department of Health and Human Services

U.S. Department of Housing and Urban Development

U.S. District Court, Eastern District of Pennsylvania, Probation Office

United Way of Bucks County

Vibrant Lifeline Evaluation

Vibrant Veterans Amendment

William Penn Bank Foundation







Earning Grants that Embrace Diversity





The vision at Family Service is "A community where anyone can achieve their full potential." This vision is recognized on a daily basis in many ways, including organizational hiring practices, staff training and participation in diversity initiatives, as well as support mechanisms for clients. However, Family Service also acknowledges that when it comes to diversity, there is always room for improvement. Now, through a \$20,000 Target Funding-General Operating Support Grant from Foundations Community Partnership (FCP), the agency will broaden the scope of this vital ongoing commitment with innovative program offerings.

Through the grant, which was awarded in April 2022, Family Service seeks to further diversify its entire operation, by reaching and recruiting a wider population of potential candidates for organizational staff and leadership positions, as well as Board membership. This will be accomplished through expanded communication and social media channels, which key upon a more diverse audience.

We will also implement hiring and retention bonuses that find and support new talent, while retaining those who are already on the team. Additionally, Family Service plans to blaze new pathways for highly performing staff members to transition into management roles. Finally, through this funding, Family Service will evaluate all existing policies and procedures, to ensure that they do not serve as barriers to inclusion.



Raising Funds to Broaden our Scope

Shelter Benefit Celebrates a Decade of Success

One step closer to home. From the first day that residents are admitted to the Bucks County Emergency Homeless Shelter, they have already begun this journey, often without even realizing that it is under way. Driving this process are dedicated Family Service staff, volunteers, steadfast partners, and generous benefactors, many of whom were in attendance at the 10th Annual Emergency Homeless Shelter Benefit, which took place on April 23, 2022 at River House at Odette's in New Hope, Pa. Through their support, the event raised upwards of \$250,000, which is among the highest totals in its history.

Drive for Youth Golf Outing is a Hole in One

A little bit of rain did not dampen the spirits or generosity of 111 golfers, who spent a day on the links, supporting the 22nd Annual Drive for Youth Golf Outing, which took place on October 4, 2021 at Jericho National Golf Club in New Hope, Pa. Sponsored by NFP Executive Benefits, LLC, and dozens of other supporters, the event raised more than \$84,500 for our vital health and human services programs. Besides being the most successful golf outing to date, the fundraiser honored its youngest supporter, 10-year-old Grace McCarthy (bottom right) for her service. In the past year, McCarthy led several charitable initiatives that made a difference in the lives of many children and families. She received The Susan N. Altomari Champion for Youth Award.

Donor Support Shatters Annual Appeal Goal

Remarkable donor generosity ensured that Family Service clients will see many brighter tomorrows. The first-ever virtual annual appeal, "Creating a Brighter Tomorrow,' ran during December 2021, raising \$104,049 in just over 2 weeks, which is more than \$4,000 beyond the initial \$100,000 goal.







Preventing Suicide and Supporting Mental Health







According to data from the Family Service Call Center, children in every socioeconomic group across Bucks County are experiencing unprecedented mental health challenges. Since 2019, there has been a dramatic spike in crisis calls from or about children 12 and under; as well as those between 13-17. To elaborate, between 2019-21 there was a 717% increase in calls from or about children 12 and under; and 622% for those between 13-17. This trend has sadly continued throughout the current year.

Fortunately, our Behavioral Health Program and Call Center staff and volunteers are there to counsel and assist them, as well as Bucks County residents of all ages. Family Service oversees the 988 Crisis & Support Line (formerly known as the National Suicide Prevention Lifeline), CONTACT HelpLine and Bucks County Housing Link.

Last year, our call center connected with more than 23,000 of our neighbors in need. Those who utilize these services are often experiencing an emotional crisis or serious mental health situation, while others are in need of information, referrals, experiencing a housing crisis, or just in need of a caring voice to listen.



Helping Those Living with HIV/AIDS

Particularly in its early stages, the COVID-19 pandemic brought tremendous uncertainty and alarm to everybody, but particularly people considered to be in 'high-risk' groups, such as those diagnosed with an auto-immune ailment like HIV/AIDS. Although the pandemic is seemingly subsiding, this group continues to be in danger, but Family Service is available with ongoing support.

Our HIV/AIDS Program (HAP) has always been interactive with our clients. Support groups, counseling and personal visits from case managers have always been part of our successful system. Of course, the pandemic required our staff to pivot, and find a way to continue providing our clients with the support and care they have come to expect, while keeping them safe, at a time when they needed us most.

Since the onset of the pandemic, the HIV/AIDS Program has seen a significant increase in clients who have been struggling with unstable housing situations, as well as heightened feelings of isolation, depression and anxiety. These feelings have understandably been slow to subside for this community.

Despite not being able to meet in-person for over a year, Family Service case managers successfully kept them engaged through virtual support groups, and extensive follow-up practices to ensure that they remain on track, in terms of their mental health; while also assisting in the arrangement of transportation to and from medical appointments and contactless deliveries from the Food and Pet Pantries. We now offer a hybrid menu of services to our HAP clients.







Locations

ADMINISTRATIVE OFFICES

Bristol Office 2 Canal's End Road, Suite 201G Bristol, PA 19007

> Langhorne Office 4 Cornerstone Drive Langhorne, PA 19047

COMMUNITY SITES

Bucks County Emergency Homeless Shelter
7 Library Way
Levittown, PA 19055

Teen Center Oxford Valley Mall, Suite 012 2300 East Lincoln Highway, Langhorne, PA 19047

CALL CENTER

Richboro Call Center 853 2nd Street Pike Richboro, PA 18954

SCHOOL SITES

Bristol Township School District
Armstrong Middle School
Brookwood Elementary School
Franklin D. Roosevelt Middle School
Keystone Elementary School
Mill Creek Elementary School
Truman High School

Centennial School District Log College Middle School McDonald Elementary School William Tennent High School







Staff



SENIOR LEADERSHIP TEAM

Julie Dees, MBA, LPC Chief Executive Officer Nancie M. Miller Director of Human Resources / Assistant to the Chief Executive Officer

> Lisa M. Clayton, LPC, CAADC Chief Operating Officer Anne M. Estelow Chief Financial Officer Michelle Evans, MS Director of Quality Improvement Amy Gestoso, Director of Behavioral Health Murielle Kelly, MPA Director of Housing Services Stephen Burns, Director of Development



Marcus Brown, Shelter Operations Manager, Bucks County Emergency
Homeless Shelter

Michael Colluccio, Lead Call Center Specialist, CONTACT
Lauren Coyle, MS, LPC Clinical Supervisor of Behavioral Health
Patricia A. Goldbach, BA Housing Link Intake and Assessment Manager
Sarah Kazimer, BA, CCDP Blended Case Management Coordinator
Gita Krull, Psy.D., Coordinator, HIVA/AIDS Program
Maura McCormick, Assistant Coordinator, Family Strengthening
Delilah Merritt, Lead Resident Life Associate, Bucks County Emergency
Homeless Shelter

Courtney Miller, MA Systems Analyst

Rachel Minton Coordinator, Family Strengthening Program
Elizabeth Morrison, COE Assistant Supervisor
Victoria Neilson, MS, LPC, NCC Clinical Supervisor, Behavioral Health
Candice Paul, BS, Housing Administrator
Marlene Piasecki, MSW Grants and Special Projects
Leslie Ramos, BA, Senior Medical Case Manager, HAP
Anne Marie Richards, Development and Volunteer Manager
Janice Roberts, MA, LPC Clinical Supervisor of Behavioral Health
Zeradian Rochelle, Lead Call Center Specialist, CONTACT
Susan Schukin, BA Case Management Supervisor, Bucks County

Emergency Homeless Shelter

John Seay, Controller

Julia Silvestri, LSW, Coordinator, Call Center
Brian Treanor, Grants and Communications Manager
Dawn Trespalacios, MSAJS Forensic Services Manager
Lisa Tucholski, MS Integrated Care Manager
Tangela Wilson, Lead Resident Life Associate, Bucks County Emergency
Homeless Shelter











Milestones

2021 Milestones

5 Years

Breana Frazier Murielle Kelly Courtney Miller Len Plewes Dawn Trespalacios

10 Years

Angela Baker Nicole Waring

20 Years

Marlene Piasecki

25 Years

Anne Wise

2022 Milestones

5 Years

Noreen Blyweiss Ret Reynolds Terry Weber Nina Wommack

10 Years

Patty Goldbach Glenda Mack

20 Years

Soo Sung

30 Years

Pam Gory

35 Years

Nancie Miller







Supporters









Family Service gratefully acknowledges the many individuals and organizations who have supported us throughout the past year. On behalf of our board, staff and participants, please accept our appreciation for your generosity, which allows us to continue helping our neighbors in need.



\$100,000 - \$150,000

Anonymous

\$25,000 - \$49,999

Anonymous (3) Clifford M. Davis

\$10,000 - \$24,999

Anonymous
Customers Bank
Alex Gorsky & Patricia
Bernadette Handler
Jennifer Handler
Kampi Components Company, Inc.
Penn Community Bank
Quality Resourcing Services (QRS)
Kristi Rogerson
The Don and Marilyn Hayden Family Foundation
Francis X. Young

\$5,000 - \$9,999

Anonymous (2)
William E. Clark
The Cosack Team
Michael D. D'Arcangelo
First Platinum Abstract, LLC
Carolyn H. Fogel
Foundations Community Partnership
Alice Gens
Lauren Giallella
J. G. Petrucci Company, Inc.
Johnson & Johnson

Elizabeth Kukielka
Lightening the Load
Meridian Bank
Neshaminy Electrical Contractors, Inc.
NJM Insurance Group
Raymond James & Associates, Inc.
Robert Wood Johnson Foundation
Linda & Donald Shaw
The Benevity Community Impact Fund
The Presbyterian Congregation of Newtown PA
The Van Aken Family Foundation
TruckSmart
Wells Fargo Advisors Fin Network, LLC.
Max R. Yaffe

\$1,000 - \$4,999

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Susan Dalton Alexander Davis Augustus Davis

Julie Dees Paul DiCicco

The Fallen Angels Foundation

Fallsington United Methodist Church

First National Bank and Trust Company of

Newtown

First Presbyterian Church of Warminster

Fortune Strategies LLC Sonja Foster-Storch

Fox & Roach/Trident Charities

Fulton Bank, N.A. Julie H. Fuoco William Glaab Heather Gottlieb Jessica M. Gulash James Hanyok

James and Karen Hanyok Fred P. Hessenthaler George Heyrich Hill Wallack LLP

Hill Wallack LLP Brian Hodges Heidi Hubert Anne S. Irwin Jesse W. Soby Post

Jonathan E. Rhoads Trust

Akeim Kelly

Kessler Topaz Meltzer and Check, LLP

Kiwanis Club of Washington Crossing-Yardley, Inc.

Robert Lanning William P. Larkin Dan Lawlor Robert H. Lemke

Levittown-Fairless Hills Rotary Club

Lightstream

Lundy, Beldecos & Milby, P.C. Lutheran Church of God's Love

Mark Lynch

The M & T Charitable Foundation Makefield Women's Association

Marie's Kozy Korner

Al Marquis Sheryl Mathew Matt McGuigan Kimberly McLaughlin

MediraRx Ross Miller Richard Mingione Margaret M. Mohr Peggy A. Moore Mutual of America

National Philanthropic Trust

New Jersey Business & Industry Association North and Southampton Reformed Church

Julie Panzner PARX Casino

Matthew Pellegrino Peregrine Surgical Ltd.

Philadelphia Insurance Companies

Brad Phillips Ayala Rahimi Bruce Rifkin

Rotary Club of Langhorne

Rubenstein Partners - Makefield Crossing

Judy Rudderow Lisa Shaw Marotto Christine Silverman Michael E. Sneed Sharon Spadaccini Francis J. Sullivan



Syncro Technology Corporation The Blackbaud Giving Fund Tierney Business Networks Thomas N. Tucker United Way of Bucks County Dale Van Aken Deborah Van Aken Jeane M. Vidoni Timothy Wade Jeffrey Weiss Stephen L. Whaley Wheelabrator Falls Inc. Joanna Wieszczek Ted Wojtech Jonathan Woodring Richard B. Worley

\$500 - 999

Addisville Reformed Church Beth L. Anderson Anonymous (6) Ursula F. Bancroft Bensalem Presbyterian Church Michael J. Borski Michael Bostancic **Bucks County Opportunity Council** Alice J. Buschman S. W. Calkins Adam Chiango Bernard Ciliberto Cydney Ciliberto Colonial Nissan Stephen C. Croasdale **Delta Products** Lisa Diliberto

Kathleen Dorsey Siobhan M. Dunn Lorelei Fisher Pat Flanagan Susan E. Fortino-Robison David W. Freeman Karen Fulton Susan Gill Give Lively Foundations, INC. Joan D. Gluck Freddy limenez Karen Kelley Judith Kelly Madeline Kemper James and Amy Kilcoyne Katelyn King Leventhal Sutton & Gornstein Michael Lichtman Roger Lichtman Jeffrey Liebmann Life Support International M & T Bank Eric Martin Michael Mattie

Stephen Meyeroff

Angela Morrison

Mover Indoor/Outdoor

OES Neshaminy Chapter

Pennsbury School District

PASR Bucks County Chapter

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Hiren Patel

Shirley Raffa

Barbara Rea

Republic Bank

Marian D Rieders



Hal J. Robbins Kathleen Roden Christine Ryan Santucci's Square Pizza Patricia Schwalbe

Gregory Sconzo
Gwen Scott-Hodges

Bobbi Shaw

Adam Steinberger Jared Tendler

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Veterans of Andalusia, Inc.

David Wade

Christopher Watson

YMCA of Bucks and Hunterdon Counties

Zest Culinary Services

\$100 - \$499

86 West

George Adamoyurka

Sandra Adams

Barbara Adler

Mitchell Adler

Donald Adriaansen

Roy Allebach

Mark Allebach

Margaret Allen

Kira Altomari

Jennifer Angle

Anonymous (18)

RICK ARMOUR

AVCO Supply Inc.

Alan C. Axberg

Patricia L. Barnette

Glenn Beasley

Madalyn Bedesem

Nicki Bedesem

Mary Betack

Joe Bianchino

Helen R. Bosley

Bowen & Burns

Bowman's Tavern

Rosemary Bradley

Lawrence Bressler

Eileen L. Brodie

Linda Brookstein

Kim Buczek

Jon Burns

Stephen T. Burns

Katrina Cadleft

Linda M. Campbell

Denine Cappuccio

Robert Castor

Christine Champine

Charities Aid Foundation of America

Charter Management Corporation

Amanda Christian

Marissa Christie

John Cihanowyz

William K. Ciliberto

Elizabeth Coco

Marc Cohen

Susan Cohen

CJ Colletti

Eric Comp

Compass Sign Company

Mary F. Cook

Joanne Corless

Vicki Correll

Covered Bridge Advisors

Creative Workforce Solutions



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Family Service is deeply grateful to all of our supporters, and we apologize if we inadvertently omitted your name, or have listed it incorrectly. Please contact Stephen Burns, Director of Development at 215.757.6916, extension 223, or email sburns@fsabc.org, so that we can accurately update your record going forward.

Volunteers



Family Service truly loves our volunteers, and we could not be successful without their ongoing dedication each and every day, in helping us serve and support our Bucks County neighbors in need. On behalf of our board, staff and program participants, we extend our deepest appreciation for another amazing year.







Volunteers



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History









Family Service was established in 1953. It was developed by a small group of Bucks County residents, who met to address the need for a human services agency in their community. Since then, we have grown exponentially, in both size and scope of offerings. We have six service groups, and more than 20 programs, serving over 15,000 first-time clients and 50,000 total clients annually. Clients are of all ethnicities, religions and genders; and most are low-income.

WAYS TO GIVE:

As a nonprofit organization, our success relies heavily on public funding, as well as the generosity of our private donors and volunteers. Often, a gift of time or one in-kind, can be just as impactful as a monetary donation. Following are just a few of the ways to support Family Service.

You can make a monetary gift to Family Service at any point during the year. It can be done quickly and safely, via our website at www.fsabc.org/donate-today. You can contribute to our general operating fund, or you can choose a specific program or cause that will make an immediate impact. Planned gifts, stock options or charitable gift annuities are another option, and this process is also described in detail, on the above website.

A gift-in-kind can range from unopened food or new household items (diapers, wipes, etc.) for our Food & Pet Pantry;

new

blankets, sheets or other needs for our Emergency Homeless Shelter; backpacks or school supplies; new coats with a tag, unopened toys, and much more. Our Pantries and the Shelter have regularly updated wish lists, which can be found on our website below.

Much of our success is possible because of our dedicated volunteers, and openings are always available. Help is most-often needed at our Emergency Homeless Shelter, Food Pantry, and Pet Pantry, but opportunities exist throughout the entire agency, in various programs and administrative

offices.

Volunteer information is listed in more detail on our website, at www.fsabc.org/getinvolved/volunteer.

STAY CONNECTED:

Follow us on social media for the latest happenings at Family Service. The tag for all of them is @FamilyServiceBucks









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215.757.6916 fsabc@fsabc.org

Visit us at www.fsabc.org, or scan the QR code



